

# 2021

ANNUAL REPORT



## **ACKNOWLEDGEMENT OF COUNTRY**

We wish to acknowledge the Traditional Owners of the lands on which we work, live and play, and pay our respects to Elders past and present. We recognise First Nations people as the custodians of the lands, seas and skies, with more than 60,000 years of wisdom, connection and relationship in caring for Country.

We work and live on stolen land and recognise that YWCA Australia has, and continues to, benefit from colonisation. We have a responsibility to acknowledge harm done and to work towards respect, recognition and self-determination of all First Peoples.

## **VISION**

**A FUTURE WHERE GENDER  
EQUALITY IS A REALITY.**

## **PURPOSE**

**MAKING YOUNG WOMEN'S LEADERSHIP,  
AND WOMEN'S HOUSING OUR PRIORITY  
FOR GENDER EQUITY IN AUSTRALIA.**

## **VALUES**

**FEMINISM, INCLUSION, EXCELLENCE,  
INNOVATION, INTEGRITY.**

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## MESSAGE FROM OUR PRESIDENT

# HONING OUR PURPOSE AS AN EVOLVING ORGANISATION



Like many organisations around Australia and the world, the last 12 months have been a time of challenge, reflection and opportunity for YWCA Australia.

Given the financial challenges we faced because of COVID-19 (and the resulting travel and tourism impacts to SONG business' contribution to our charitable purpose), and also given the need to maximise our social impact for young women and women, the only way we could have the greatest impact was to evolve. So, 2020/21 saw us refine our purpose and re-imagine our strategy.

“ **OUR REVISED FIVE-YEAR PLAN, THE YWCA EVOLVE STRATEGY (YES 2026), MEANS RE-INVIGORATED ATTENTION ON WHO WE ARE AND HOW WE ACHIEVE OUR VISION.**

Our revised five-year strategic plan, the YWCA Evolve Strategy (YeS 2026), means re-invigorated attention to who we are and how we achieve our vision. The most significant changes are a renewed focus on housing, safety, homelessness and support services, the elevation of young women's voices into positions of leadership and applying an intersectional approach to everything we do.

While this represents a shift in direction, the destination remains the same: a future where gender equality is a reality. As an organisation with roots in providing safe housing to young female migrants, this refocus also respects the legacy of the Y over its 140+ year history in Australia.

The release of YeS 2026 is significant news, but my main message for this year is one of deep gratitude. First, to our client focused teams, working in incredibly challenging situations, who continued to deliver safe, seamless services including to some of the most vulnerable women in Australia.

Secondly, to our management and support teams who have tirelessly supported our client focused teams and proved resilient to the shifting sands. I'm proud and encouraged to say we have also remained on the front line of advocacy on key intersectional feminist issues.

And finally, to our Executive and Board, particularly our young women Directors, for their time and committed efforts in creating a strategy which will ensure the organisation's ongoing impact and sustainability.

Importantly, I would like to thank our membership for their continued loyalty and support as we embark on YeS 2026. Our future builds on 140+ years of valuable member contributions and we look forward to continuing to work with members as we implement our new strategy.



**HELEN CONWAY**  
President, YWCA Australia

# HIGHLIGHTS

## YWCA NATIONAL HOUSING

**619**  
tenants

**130,531**  
nights of safe and affordable  
accommodation provided

**10%**  
have disabilities

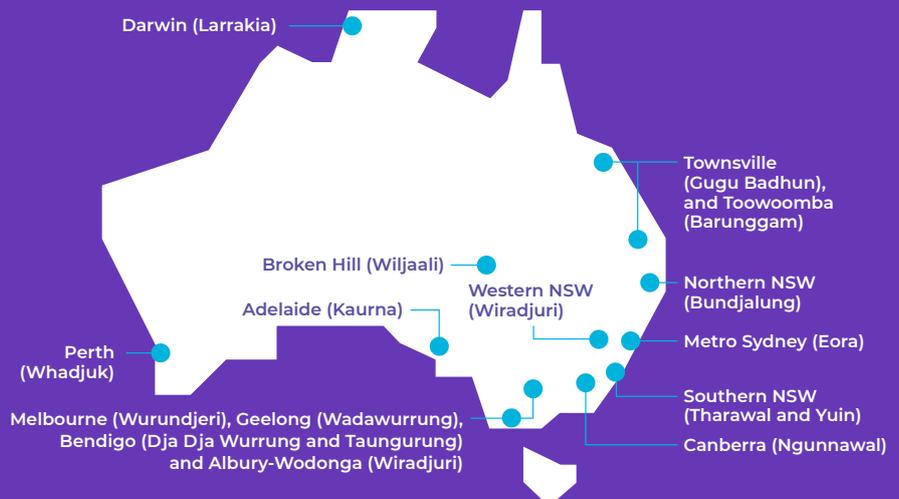
**7%**  
identify as Aboriginal  
or Torres Strait Islander

## OUR NATIONAL PRESENCE

**9,609**  
bed nights provided by our Inner-  
City Rapid Response Homelessness  
Service in Metro Sydney

**3,360**  
case management and support  
hours delivered through our  
Wingecarribee Domestic and Family  
Violence Program in Southern NSW

**100%**  
of participants in our Asista  
program in Melbourne identified  
experience of domestic and  
family violence



**2,216**  
participants engaged  
nationally across 17 capacity  
building programs

**925**  
clients safely housed  
through Sydney Metro  
Homelessness Services

**76**  
clients assisted through our  
Aboriginal Women's Leadership  
Program in Adelaide

**64**  
clients assisted through  
our Y Ability community  
services in Toowoomba

## FUNDRAISING AND EVENTS

**\$100K**  
donation received from a living bequestor  
through the launch of our Gifts in Wills program

**\$58K**  
raised for Pathways to Independence Program  
through our EOFY appeal

**\$15K**  
raised through our first Christmas appeal

**\$4,710**  
in sales since the launch  
of the YWCA online shop  
in December 2020

**2,083**  
registrations for  
our digital events



## YWCA COMMUNITY

**4,028**  
Members

**1,984**  
Young Women  
Members (49%)



**333**  
Cyber Feminist  
Members (CBF)

**56**  
attendees to YWCA's  
Perth centenary

**268**  
YWCA team  
members nationally

**30,014**  
followers on  
social media

**4**

FLAGs (Feminist Local Action Groups: Canberra ACT, Broken Hill NSW, Albury Wodonga NSW, XYZ WA)

There has been a **68% increase** in membership since 2020: **98% women** and people of marginalised genders and **67% of these 30 and under**, representing a **26% increase** in young women members.

# NARROWING OUR FOCUS, MAXIMISING OUR IMPACT



Access to safe, secure and affordable housing is a fundamental human right, a major factor for gender equality and central to our new strategy.

Molly George is one of YWCA's young women Board Directors and was deeply involved in the development of YeS 2026. She says the process was not undertaken lightly. Robust research, insight and stakeholder engagement was vital in shaping the new roadmap.

"After significant research, the Board found the purpose, strategy and activities of YWCA were too broad, which wasn't helpful for clarity and focus," she explains.

"It became apparent that if the organisation was to continue having a significant positive impact in the lives of young women and women for another 140+ years, it was important to make our activities more targeted and practical."

The process involved a series of consultation activities and design workshops, facilitated by the Centre for Social Impact. It highlighted a critical need for specialist feminist housing responses, including an acknowledgement of how family and domestic violence affects housing needs and pathways, support requirements and wellbeing.

"Not only is the provision of safe and secure housing part of the Y's legacy, but research shows it remains absolutely fundamental to gender equality," continues Molly.

Young women, women and people of marginalised genders disproportionately experience housing stress and instability.

According to the Australian Institute of Health and Welfare, the majority of people accessing specialist homelessness services are women (60%) and they are most frequently aged 25–34 years old.

In addition, our own most recent research showed that 86 per cent of women seeking assistance indicated that family and domestic violence was a key factor.

"Systems in Australia currently see affordable housing needs and homelessness as abstract issues and we know that simply isn't true.

"Through our new strategy we are acting to change this myth," explains Molly.

"Moving the dial on women's housing and homelessness requires looking beyond existing mainstream models and requires us to apply an intersectional feminist approach to everything."

**“ SYSTEMS IN AUSTRALIA CURRENTLY SEE AFFORDABLE HOUSING NEEDS AND HOMELESSNESS AS ABSTRACT ISSUES AND WE KNOW THAT SIMPLY ISN'T TRUE.**

While the hard work of developing the strategy is done, the painstaking work of implementing it now begins. "While we may not always make perfect decisions, by having all the appropriate voices in the room we'll be able to genuinely reflect and learn from both our successes and our failures," continues Molly.

"This means growth and adaptation will be a constant part of the process. That's one of the most exciting parts of this for me."

## THE FUTURE IS INTERSECTIONAL

Intersectional thinking and approaches are critical to being more inclusive as a social movement while simultaneously supporting and advancing YWCA's policy, advocacy, research, evaluation and sustainability priorities. In September 2020, we undertook a membership survey which found that intersectional feminism is a key value insight, resonating with many members, particularly our young women and gender diverse members.

According to a member comparison  
20/21 versus 19/20



**+108%**

New members identified as culturally and linguistically diverse



**+96%**

New members identified as a person with a disability



**+89%**

New members identified as LGBTQ+



**PROGRAM SPOTLIGHT**

# DARWIN HOUSING SUPPORT PROGRAM

Safe and secure housing and support services for young people and women in Darwin.

YWCA's Housing Support Program in Darwin provides support for young people aged 15–24 and women over the age of 24. Tenants are also supported to access other services, develop living skills, maintain their tenancies and achieve their goals.

The program provides crisis accommodation for young people; shared medium-term accommodation for young women and women experiencing homelessness, young women and their babies, young pregnant women having their first child and young men experiencing homelessness; and independent living programs.



**71**

Total number of people supported



**43**

First Nations



**2**

LGBTIQ+

Below: Casy House staff and tenants participating in the Youth Homelessness Couch Surfing race.



## STAFF SPOTLIGHT

# BARB'S STORY



There is great security and comfort for young people when they have a reliable adult in their life.

At the age of 57, after losing her husband and retiring from a long career with Correctional Services, Barb decided she needed something more to do. She went to CASY House Crisis Accommodation in Darwin for an interview and was offered a role the very next day.

"It was an eye-opener when I first realised the clientele was aged between 15 and 18. After raising three children and going through their teen years, I really didn't think I could last the distance," she says. "How wrong I was. Wow. What a journey!"

Known as 'Nan' by her clients, Barb became a back-to-base 'rock' for over 550 young people that she cared for over the years, in ways large and small. For some it was holding their hand as they delivered their first child, for others it was teaching them to crochet in front of the TV at night.

"Ex-clientele were always coming back to see me to have a chat. It was so rewarding to witness their growing stability. During my 13-year employment I attended: three weddings, three births, four graduations and I even helped a client join the Navy. Sadly, I also shared in the loss of three young people taken too early in their lives."

Barb says she was very grateful to YWCA for not discriminating on age or gender when hiring her. "My job helped me stay young and taught me so many things. I learned how important it is to open my eyes and ears, to stop and listen. Becoming a mentor can make a big difference in a young person's life."

Barb 'Nan' retired from CASY House in 2021, one month shy of her 70th birthday. She is now enjoying a well-deserved rest.

## CASY HOUSE, DARWIN

CASY House is an eight-bed, 24-hour crisis facility for young people who are homeless or at risk of homelessness. Caseworkers also provide support for education, employment and training; families and relationships; and managing use of alcohol and other drugs.

Clients are supported in building and improving their independent living skills through a structured program. Where appropriate, residents are also assisted to transition into secure and safe medium-term accommodation.

“ CLIENTS ARE SUPPORTED IN BUILDING AND IMPROVING THEIR INDEPENDENT LIVING SKILLS THROUGH A STRUCTURED PROGRAM. ”

## HOUSING AND HOMELESSNESS

# HOUSING IS A FEMINIST ISSUE

Key to YWCA's Yes 2026 vision is a focus on housing. But what does housing have to do with gender equity and equality?

Charlotte Dillon is YWCA's General Manager of Community Housing and her answer is unequivocal: everything.

"Our research and experience show that the risk factors of housing insecurity are gendered and disproportionately negatively impact women. We know that women make up almost two thirds of the people accessing housing and homelessness services and the main reason for accessing these services is a result of family and domestic violence." Charlotte explains.

Creating a feminist housing approach means ensuring our program designs are clearly targeted for women with differing needs. To do that, it is vital to take an intersectional feminist approach and listen deeply to these different cohorts to discover and understand their needs.

"We'll also be bolstering our relationships with other stakeholders, internal and external, and

creating referral pathways and wraparound support in recognition that providing housing is just the first step.

"Only once our clients have a stable, safe space, will they be able to heal and think about their next step, whether it is re-entering the workforce, further education or training, or connecting with community."

Our renewed focus stems from the acknowledgement that to create more impact and empower young women and women to achieve gender equity, housing is the foundation that's needed.

"Our housing provides a safe space where our clients can begin to rebuild their lives and create the future they want," says Charlotte. "With stable housing, women can take control of their lives and achieve anything."

## AUSTRALIAN HOUSING AND HOMELESSNESS STATS



**811,000**

Australian households pay more rent than they can afford



**ONE MILLION +**

social and affordable rental homes needed in Australia by 2036



**4 OUT OF 5**

low income renters can't afford their rent



**TWO IN FIVE**

Australians who are homeless are under 25



**116,000**

Australians are homeless. That's bigger than Ballarat!



Australia has NO National Plan to tackle homelessness, or the gendered drivers that contribute to it!

“ WITH STABLE HOUSING, WOMEN CAN TAKE CONTROL OF THEIR LIVES AND ACHIEVE ANYTHING.

## BENDIGO AFFORDABLE HOUSING DEVELOPMENT

YWCA's most recent affordable housing development project was completed in early June 2021. Our Bendigo Affordable Housing (VIC) development has been fully funded by YWCA and comprises five three-bedroom townhouses. The properties have been offered to women at a discount to market rates and are an opportunity for women and their families to secure an affordable home.

Women face some of the biggest housing affordability challenges in our community. Poverty, financial inequality and other structural barriers place women at risk of significant housing stress and homelessness with a 10 per cent increase in homelessness among women since 2011.

In particular, the number of older Australian women experiencing homelessness grew 31 per cent from 2011-2016. The main reason for women accessing housing services is due to family violence, and a lack of affordable and available housing further inhibits women's options to leave unsafe environments.

Architecturally designed by DKO Architecture and built by renowned builder GJ Gardner Homes, the Bendigo Affordable Housing initiative demonstrates YWCA's investment to providing quality affordable homes. Across Australia, YWCA offers over 380 tenancies for women, and this latest development is just one of several similar projects developed by YWCA within the affordable housing space.



## CASE STUDY

# GRETEL'S STORY



YWCA Australia's Bendigo Affordable Housing Development is providing women and their families the opportunity to secure an affordable home in a region where rising rents and a shortage of properties are putting people under stress and at risk of homelessness.

One-third of working women in Bendigo earn less than \$400 a week and more than half of women of working age in the region are not in the labour force. Gretel, a resident of the development, struggled to find an affordable rental property in Bendigo.

"I'd applied for a number of places and kept getting turned down. As a young woman and

casual worker, it was hard to find somewhere within my budget that would take me. If I hadn't gotten this place I'd probably be relying on family for a couch or spare room," she said.

This new YWCA development prioritises women and children on lower incomes who have experienced family violence as tenants.

"If you're in a rough place or a situation you don't want to be in, there are people out there and organisations like YWCA who will help and give you a chance. I know there are other young women in Bendigo who could benefit from places like this." Gretel said.

## LEADERSHIP

# DRIVING SYSTEMS CHANGE

We are creating tailored leadership pathways for young women, the group most impacted by housing insecurity.

Young women in all their diversity and people of marginalised genders with lived experience of homelessness and housing risk have unique and valuable knowledge and expertise to share. Our new strategy, YeS 2026, recognises the importance of their voices, advocacy and leadership, in line with the principle 'nothing about us without us.' This approach will ensure we amplify their voices and stay informed and grounded in our planning, co-design, advocacy and impact.

## BREAKING DOWN THE BUDGET

In 2020, YWCA and our colleagues at the Equality Rights Alliance collaborated to create two short, easy to understand animations called 'Federal Budget Explained' and 'Breaking down the budget' about the importance of building a better budget in Australia by utilising intersectional analysis and gender-responsive budgeting.

The videos were written by a co-design script crew and voiced by YWCA's Young Women's Council (YWC) members Alex and Emalia and

released on YWCA's YouTube Channel in November 2020 and again in May 2021 and were shared widely by members and our NGO allies.

"Getting our members enthusiastic about the incredibly dry topic of Federal budget design is a big challenge, but a vital one as the Budget determines so much about our lives," explains Bobbie Trower, Senior Manager, Advocacy.

"Women, and especially diverse women, are often left out of the budgeting process, which seems to revolve around a mythical, 'average' Australian (i.e., an Anglo, cis-hetero, able-bodied man) and fails to take into account the needs of diverse communities across Australia."

While intersectional and gender responsive budgeting might not happen tomorrow it is an understanding that resonates with young women. Bobbie also shares that this is an exciting time as Governments across Australia are awakening to the potential of intersectional and gender responsive analysis and budgeting and why it's so important.

## BOARD TRAINEESHIP

YWCA's Board Traineeship program is part of our commitment to advancing leadership opportunities for young women in Australia. Trainees join the Board as observers and participate in discussions and governance activities, without the duties and responsibilities that apply to Directors. On 30 June 2021 we farewelled our inaugural Board Trainees, Casey Burchell and Cecilia Ngu, and on 1 July 2021 we welcomed Claire Bertholli and Laura Burfitt to the program.



### LAURA BURFITT

Laura is a senior policy officer with the Northern Territory Government. She has worked across a range of social policy areas including women's health and gender policy. She is currently studying a Juris Doctor part-time and completed an internship with the Top End Women's Legal Service this year. She is particularly passionate about reducing rates of sexual violence.



### CASEY BURCHELL INAUGURAL BOARD TRAINEE

"Board experience can be one of those challenging roles that so often requires experience. So, it's the age-old conundrum of how do you get that initial experience? This traineeship was exactly that. Likewise, completing the Australian Institute of Company Directors Foundations of Directorship course is a substantial skills and CV stepping stone—and one I wouldn't have been able to achieve without the YWCA scholarship."

“ WOMEN, AND ESPECIALLY DIVERSE WOMEN, ARE OFTEN LEFT OUT OF THE BUDGETING PROCESS.”



### CLAIRE BERTHOLLI

Claire is a proud disabled woman and youth advocate. She is enthusiastic about improving youth recognition through encouraging collaboration, kinship and continuous learning in disability and feminist spaces. Claire has exhibited this through engaging with Women with Disabilities Australia, the NDIS, Youth Committee for the Hunter, People with Disabilities Australia, and Youth Action NSW. Her continuous passion for YWCA developed as a mentor for the Youth Frontiers program.



### CECILIA NGU INAUGURAL BOARD TRAINEE

"Taking part in the board traineeship was an incredible experience. We were able to actively participate in Board discussions, whilst being supported by our Director "buddies" who could answer any questions we had (no matter how minor). It was a rare opportunity to be so deeply involved in the board-level strategy and governance of an organisation as a young woman."

# ADVOCACY IN ACTION

As experts in gender equality, we engage with governments on all levels to advocate for systems change, primarily with a policy, legislative and relationship building focus, while amplifying the voices of young women and people of marginalised genders.

This year, we made submissions, wrote letters in support of and showed up as allies for:

- A call for a rights-based framework for sexuality in the NDIS
- Age Discrimination Commissioner discussions
- Australian Alliance to End Homelessness letter to Commonwealth on Rough Sleepers
- Black Lives Matter
- Chanel Contos' petition for sexual consent education, primary prevention and bystander intervention
- Change the Record
- COVID-19 Taskforce response with The Shift (gender equality collective)
- Disability Employment Issues
- Equality Australia's opposition to One Nation NSW Religion Bill
- Everybody's Home Open Letter on support for social housing investment
- Fair Agenda and South Australia Abortion Action Coalition
- Fair Agenda's campaign on prevention and comprehensive sexuality education
- Homelessness Australia's campaign to Stop Cuts to Homelessness Services!
- Inquiry into Family, Domestic and Sexual Violence
- Inquiry into the Human Rights of Women and Girls in the Pacific
- March 4 Justice
- Raising the Rate for Good
- Review into Commonwealth Parliamentary Workplaces
- Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability
- Sex Work Offences Bill (South Australia)
- Solidarity with survivors and Brittany Higgins
- South Australia Abortion Coalition and Flinders University

- Victoria's Ten-Year Vision for Social and Affordable Housing
- Working Women's Need Campaign—Victorian Trades Women

## THE UN COMMISSION ON THE STATUS OF WOMEN—CSW65

This year's United Nations Commission on the Status of Women (CSW65) saw its first fully virtual setting. Our largest delegation on record attended with 66 delegates from all over the country and an opportunity to further work with Equality Rights Alliance and allies on national commitments to intersectionality, leadership, safety and housing within an international gender equality mechanism. YWCA holds a unique role in providing the opportunity to members, supporters, stakeholders, and allies to explore this international space and develop skills to advocate locally and nationally on gender equality issues.

## THE LGBTI INCLUSION PLEDGE

In collaboration with World YWCA, the LGBTI Inclusion Pledge was supported by YWCA Australia as significant in its recognition, celebration and inclusion of LGBTIQ people and a first for a global youth movement.

Our commitment to leadership around LGBTI inclusion on a global stage is intersectional feminism in action, driving progressive movements into the future.

“ WITH OVER 25,000 VIEWS, OUR MARCH 4 JUSTICE VIDEO IS ONE OF THE MOST POWERFUL PIECES OF CONTENT WE'VE EVER CREATED. ”



## WORLD YWCA

YWCA Australia is part of the World YWCA movement striving for women's empowerment, leadership and rights in more than 120 countries. In solidarity, this year YWCA Australia members, and former and current team members continued to be directly involved with World YWCA governance, leadership and movement building opportunities. Nine Cyber Feminist (CBF) members also attended World YWCA's World Health Organisation consultation forums.



## ADVOCACY SPOTLIGHT

# 16 DAYS OF ACTIVISM

The 16 Days of Activism against Gender-Based Violence is an international campaign that takes place each year. It commences annually on 25 November, the International Day for the Elimination of Violence against Women, and runs to 10 December, Human Rights Day, indicating that gender-based violence is the most pervasive breach of human rights worldwide.

From our artist collaboration with Cheeky Palm, meet the activist series, supporting our sisters at YWCA Palestine and the World YWCA leadership cohort including YWC's own Zahara Al Hilaly who helped co-design activities, Disability Recognition Day, blogs galore, and trialing a socials takeover with the No To Violence crew; we explored the crucial need for change and saw an increase in members signing up and supporters across all social channels.

## SUCCESS SNAPSHOT



**69K**

Total reach and impressions



**3.3K**

Engagements



**67**

New members



**22**

New CBF members

## SONG BUSINESSES

# A YEAR OF STOPS AND STARTS

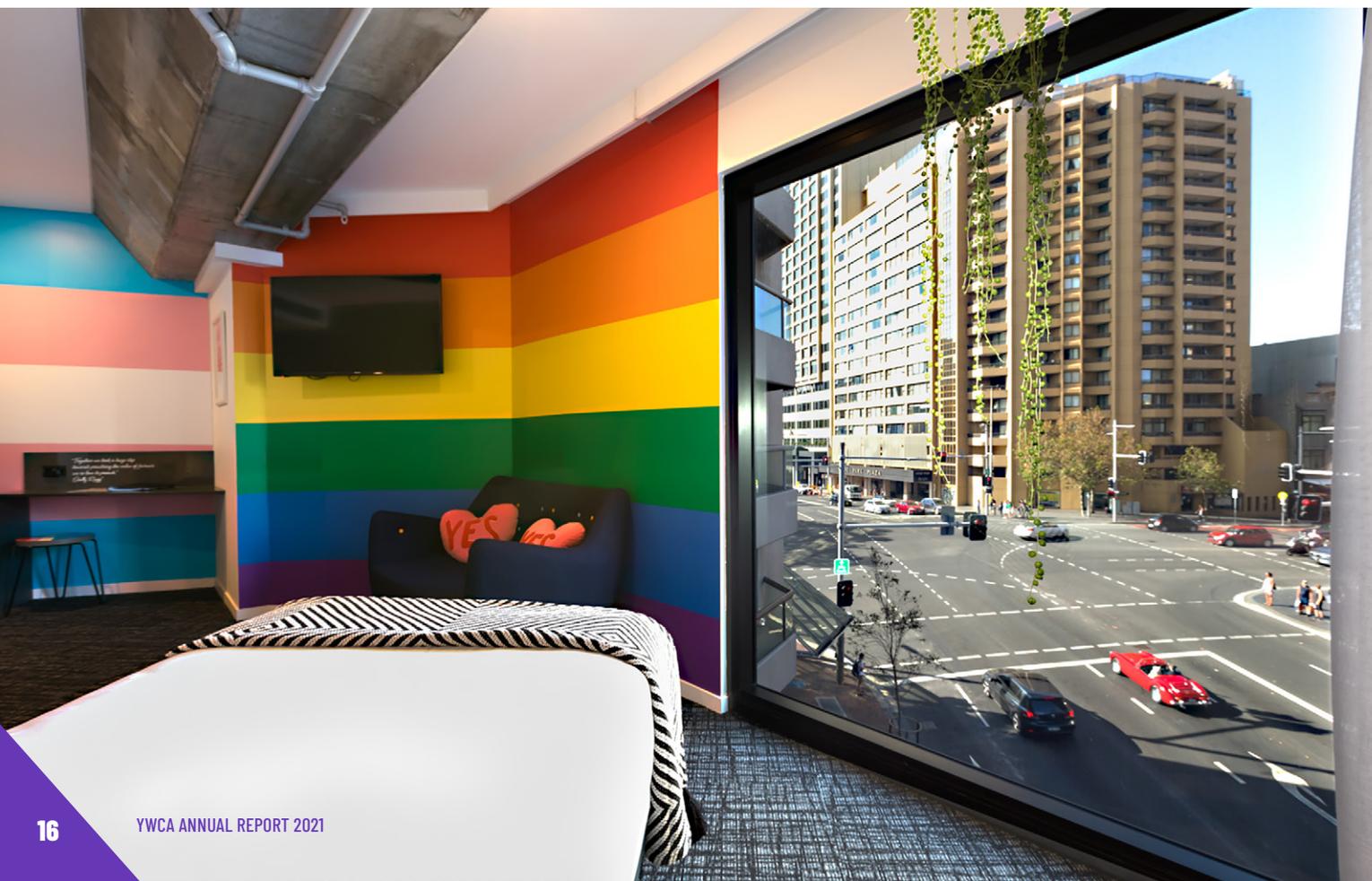
It's been a bumpy road for Song Hotels in 2020/21 as the impacts of COVID-19 continue to reverberate around the hospitality sector.

It is also likely the current trends will continue for some time with Australia's international border closed and a revolving door of state border closures.

However, the General Manager of Song Hotels, Jon Ackary, says he and his team are working to streamline and improve systems and processes so once they are back up and running, they will be better than ever.

"While this has been a challenging year, and we have seen the average occupancy in Sydney as low as 33 per cent, we are mindful the whole tourism and hotel sector has been impacted," he says.

“ WE HOPE THE SECTOR REBOUNDS SOON AND AS SOON AS IT DOES, SONG HOTELS WILL BE ABLE TO CONTINUE SUCCESSFULLY CONTRIBUTING TO YWCA'S CHARITABLE PURPOSE.



## GOVERNANCE

# GOOD GOVERNANCE IS CRITICAL TO THE SUCCESS OF YWCA

YWCA Australia and its subsidiaries, YWCA National Housing and YWCA Housing, are governed by a skills-based Board which includes women from around Australia and is led by President Helen Conway.

We're passionate about maintaining a Board that reflects our values and the work we do, and so, during the year, 50 per cent of our Board members were young women aged 30 years or under at the time of appointment.

The Finance, Audit and Risk Committee and Nominations Committee have been established to assist the Board in carrying out its responsibilities. The Young Women's Council is responsible for making recommendations to the Board regarding strategic direction, advocacy campaigns, policy platforms and the objectives of the Company. Day-to-day operations are led by our Executive Team.

YWCA Australia has implemented an effective governance framework which we believe fosters a collaborative culture and will contribute to a positive performing and sustainable YWCA. The Board and Executive Team are committed to ensuring transparency and integrity of information to our members and other stakeholders in regard to our operations, challenges and achievements. We do this through our MISSives newsletter, Annual General Meeting, release of Annual Report and, through 2020/2021 in particular, specific member communications on Yes 2026.

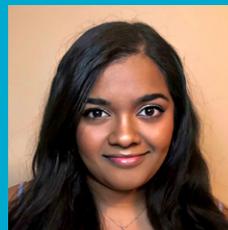
**We are proud to have YWCA Canberra and YWCA Hunter Region as Affiliates in our collective work towards making gender equality a reality.**

## DIRECTOR SPOTLIGHT



**JULIA GOODALL** NON-EXECUTIVE DIRECTOR AND VICE PRESIDENT, MEMBER OF THE YOUNG WOMEN'S COUNCIL

Julia brings strategy and systems design experience with a focus on youth engagement and co-design practice. Passionate about applying intersectional and lived experience perspectives to social impact and young women's leadership, Julia is the Strategy and Impact Manager of Humanitech, a Research, Advocacy and Design tank leading a humanitarian approach to emerging technology.



**KHAYSHIE TILAK RAMESH** NON-EXECUTIVE DIRECTOR

Khayshie is a passionate advocate for youth, multiculturalism and diverse representation at influential decision-making tables. She is an experienced board director, youth mentor, lawyer, former Multicultural Youth Commissioner of Victoria and is now the Inclusion and Diversity Lead at MECCA Brands.

# FINANCIALS

Full audited financial statements can be found on our website. All figures are in Australian dollars.

## YWCA AUSTRALIA CONSOLIDATED

### STATEMENT OF CONSOLIDATED PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

	FOR THE YEAR ENDED	30 JUNE 2021	30 JUNE 2020
<b>REVENUE AND OTHER INCOME</b>			
<b>REVENUE</b>			
Accommodation income		5,034,598	9,299,233
Donations		232,260	223,954
Food and beverage income		306,635	1,783,474
NDIS		2,484,643	1,871,368
Grant income		13,975,403	15,124,197
Other operating revenue		1,248,443	1,035,112
		<b>23,281,982</b>	<b>29,337,338</b>
<b>OTHER INCOME</b>			
Interest and dividend income		1,053,232	402,696
Job Keeper subsidy		4,542,871	2,149,929
Stamp duty refund from NSW State Revenue		3,419,083	-
Sundry income		42,234	54,987
		<b>9,057,420</b>	<b>2,607,612</b>
<b>Total revenue and other income</b>		<b>32,339,402</b>	<b>31,944,950</b>
<b>EXPENSES</b>			
Administrative expense		(1,751,448)	(1,685,894)
Brand and communication expense		(177,587)	(258,681)
Cost of sales		(3,818,869)	(4,736,044)
Employee benefits expense		(16,028,438)	(20,164,583)
Finance costs		(78,555)	(192,962)
Information technology expense		(1,356,979)	(1,938,976)
Loss on revaluation of land and buildings		(6,340,683)	-
Motor vehicle expense		(189,934)	(285,632)
Property, service and utilities expense		(2,942,108)	(3,012,476)
<b>Total expenses before depreciation and amortisation</b>		<b>(32,684,601)</b>	<b>(32,275,248)</b>
<b>Deficit before depreciation, amortisation and income tax expense</b>		<b>(345,199)</b>	<b>(330,298)</b>
Depreciation and amortisation expense		(2,953,030)	(2,605,016)
Income tax expense		-	-
<b>Deficit for the year</b>		<b>(3,298,229)</b>	<b>(2,935,314)</b>
<b>OTHER COMPREHENSIVE INCOME</b>			
<i>Items that will not be reclassified subsequently to profit or loss</i>			
Net increase (decrease) in fair value of financial assets		1,988,596	(354,887)
<b>Other comprehensive income (loss) for the year</b>		<b>1,988,596</b>	<b>(354,887)</b>
<b>Total comprehensive loss for the year</b>		<b>(1,309,633)</b>	<b>(3,290,201)</b>

### STATEMENT OF CONSOLIDATED FINANCIAL POSITION

	AS AT	30 JUNE 2021	30 JUNE 2020
<b>ASSETS</b>			
Current assets		20,049,501	17,112,377
Non-current assets		98,013,566	102,914,995
<b>Total assets</b>		<b>118,063,067</b>	<b>120,027,372</b>
<b>LIABILITIES</b>			
Current liabilities		10,891,129	7,882,086
Non-current liabilities		3,781,346	7,445,061
<b>Total liabilities</b>		<b>14,672,475</b>	<b>15,327,147</b>
<b>Net assets/total equity</b>		<b>103,390,592</b>	<b>104,700,225</b>

## HOUSING ENTITIES' FINANCIALS

### STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

	FOR THE YEAR ENDED	YWCA NATIONAL HOUSING		YWCA HOUSING	
		30 JUNE 2021	30 JUNE 2020	30 JUNE 2021	30 JUNE 2020
<b>REVENUE AND OTHER INCOME</b>					
Revenue		958,489	1,070,694	2,953,058	2,552,627
Other income		100	-	25,874	40,945
		<b>958,589</b>	<b>1,070,694</b>	<b>2,978,932</b>	<b>2,593,572</b>
<b>EXPENSES</b>					
Administrative expense		(123,910)	(141,867)	(727,725)	(470,509)
Brand and communication expense		-	(7,650)	(863)	(14,697)
Employee benefits expense		(256,192)	(292,262)	(719,648)	(686,887)
Information technology expense		(18,263)	(31,956)	(55,191)	(58,047)
Motor vehicle expense		-	-	(5,735)	(9,895)
Property, service and utilities expense		(417,806)	(455,583)	(1,268,529)	(914,017)
<b>Total expenses before depreciation and amortisation</b>		<b>(816,171)</b>	<b>(929,318)</b>	<b>(2,777,691)</b>	<b>(2,154,052)</b>
<b>Surplus before depreciation, amortisation and income tax expense</b>		<b>142,418</b>	<b>141,376</b>	<b>201,241</b>	<b>439,520</b>
Depreciation and amortisation expense		(184,140)	(181,853)	(195,988)	(183,375)
Income tax expense		-	-	-	-
<b>Surplus (deficit) for the year</b>		<b>(41,722)</b>	<b>(40,477)</b>	<b>5,253</b>	<b>256,145</b>
<b>OTHER COMPREHENSIVE INCOME</b>					
<i>Items that will not be reclassified subsequently to profit or loss</i>					
Net increase (decrease) in fair value of financial assets		-	-	45,305	(20,040)
Net increase in fair value of property assets		1,756,576	-	1,915,041	-
<b>Other comprehensive income (loss) for the year</b>		<b>1,756,576</b>	<b>-</b>	<b>1,960,346</b>	<b>(20,040)</b>
<b>Total comprehensive income (loss) for the year</b>		<b>1,714,854</b>	<b>(40,477)</b>	<b>1,965,599</b>	<b>236,105</b>

### STATEMENT OF FINANCIAL POSITION

	AS AT	YWCA NATIONAL HOUSING		YWCA HOUSING	
		30 JUNE 2021	30 JUNE 2020	30 JUNE 2021	30 JUNE 2020
<b>ASSETS</b>					
Current assets		411,149	332,862	1,126,549	2,261,023
Non-current assets		9,900,340	8,306,282	10,865,563	8,020,097
<b>Total assets</b>		<b>10,311,489</b>	<b>8,639,144</b>	<b>11,992,112</b>	<b>10,281,120</b>
<b>LIABILITIES</b>					
Current liabilities		112,739	155,248	513,619	768,226
Non-current liabilities		-	-	-	-
<b>Total liabilities</b>		<b>112,739</b>	<b>155,248</b>	<b>513,619</b>	<b>768,226</b>
<b>Net assets/total equity</b>		<b>10,198,750</b>	<b>8,483,896</b>	<b>11,478,493</b>	<b>9,512,894</b>

Board Directors are responsible for monitoring and overseeing the financial management of YWCA Australia and its subsidiaries, and we thank them for their diligence and commitment.

This annual report covers activities conducted by YWCA Australia and our registered subsidiaries, housing providers YWCA Housing and YWCA National Housing collectively known as YWCA National Housing.



## CONNECT WITH US

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