

2022 Annual Report



**Gender equity,
we are bringing
it home**

YWCA
Australia



Message from the President, Helen Conway



An annual report is a welcome opportunity for healthy reflection within an organisation. It's also an opportunity to examine our achievements, our direction, our learnings and the progress we've made to further embed gender equity in our focus areas. This report is a heartening reminder of what can be achieved when we continue to stand up and push forward, despite the additional challenges we've had to navigate over the last few years.

This year, women and gender diverse people have continued to face the lingering impact of the pandemic, an ever-growing housing crisis and rising cost of living pressures. As a result, too many face homelessness or remain in unsuitable or unsafe homes and violent situations simply because there is nowhere else for them to go. Given the lack of options many situations have become dire.

As a result, demand for our programs and services continued to escalate and the need for the voices of those with lived experience of housing distress and homelessness to not just be heard, but heeded, was loud and clear.

Throughout this challenging period, YWCA Australia continued to deliver:

- Timely support and housing solutions to women and gender diverse people facing homelessness and housing distress.
- Life-changing opportunities, for both young women and members of our movement, to drive policy and Government strategy.
- An evolution of our practices to meet (and often exceed) the needs of our clients and residents.

In last year's Annual Report I discussed how we had begun refining and reimagining the Y via our five-year strategic plan - our 'true north' - the YWCA Evolve Strategy (YeS 2026). Progress and change don't happen overnight so we've worked hard this last year to ensure our road map forward is as solid as our desire to improve the lives of the young women, women and gender diverse people we support. Looking forward, we will:

- Continue to move the dial in a substantial way on the housing crisis women are facing.
- Build clear and accessible pathways for young women with lived experience to speak and be heard.
- Provide the most effective referral pathways, case management and support to our clients and residents.
- Keep knocking on funding doors as though lives depend on it – because they do.

I want to thank our team members, our clients, our residents and our members for being on this journey with us. Together we will progress YeS 2026 and make meaningful change.



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Acknowledgement of Country

YWCA Australia acknowledges the Traditional Owners of the lands on which we work and live. We pay our deep respect to Elders past and present. We recognise First Nations People as the custodians of the lands, seas and skies, with more than 60,000 years of wisdom, connection and relationship in caring for Country.

With Thanks:

Our 2022 Annual Report explores the impact, program and service outcomes and strategies implemented and driven this year based on our YWCA Evolve Strategy (YeS 2026).

We proudly continue the YWCA Australia journey into 2022 in honour of our courageous founders who paved the way over 140 years ago. We also acknowledge the legacy and collective contribution of those who have shared their knowledge, passion and drive in more recent times.

Thank you for being part of our journey.

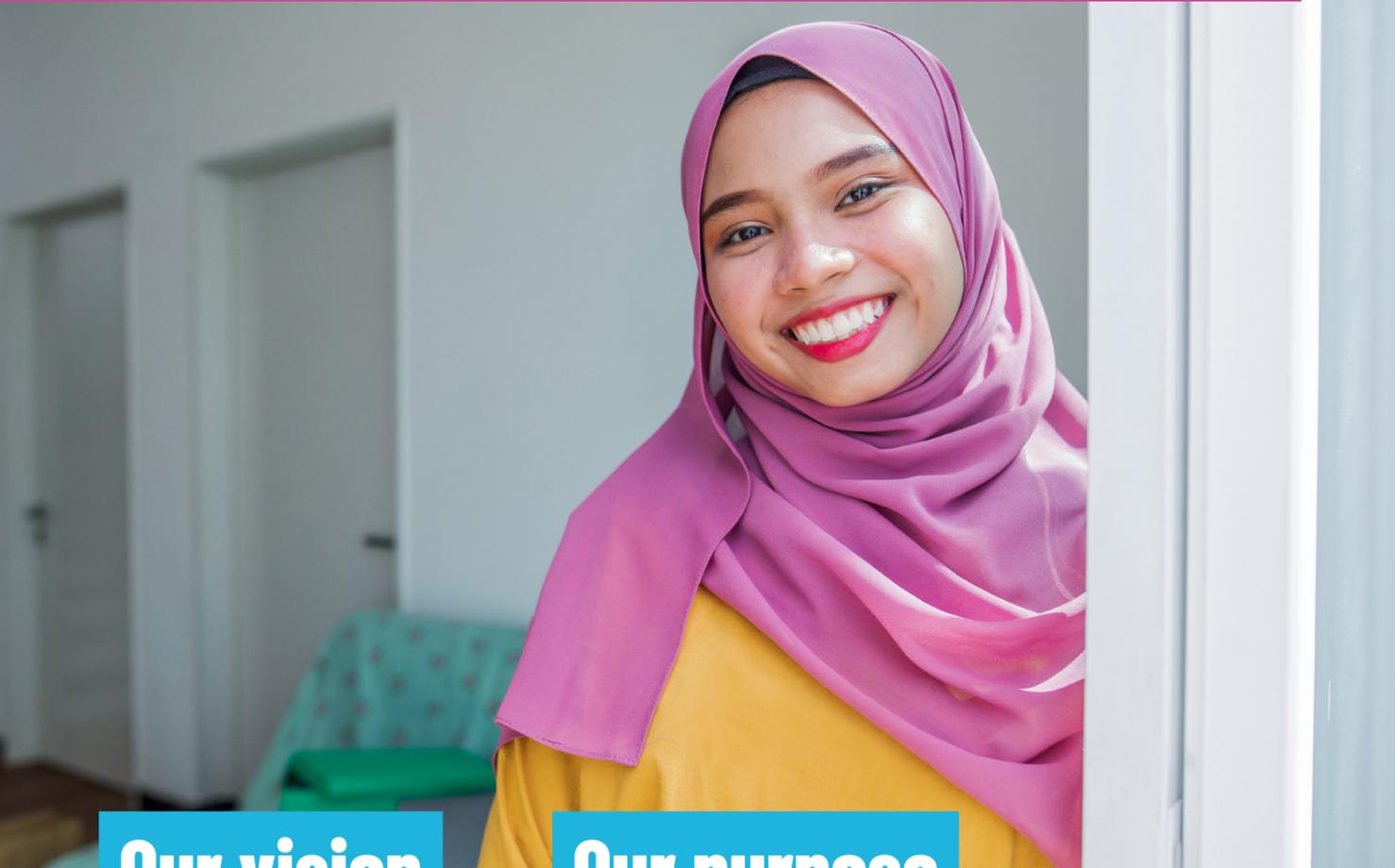


YWCA Evolve Strategy (YeS 2026)

"Women don't just survive, they thrive when they have access to safe, secure and affordable housing. To achieve gender equity, we must address the myth that housing and homelessness are genderless issues.

We must not only listen to the voices of young women with lived experience, but also give them the space, the agency and the pathways to lead the change that's so desperately needed moving forward."

Michelle Phillips, CEO YWCA Australia



Our vision

A future where gender equality is a reality.

Our purpose

Making young women's leadership and women's housing our priority for gender equity in Australia.

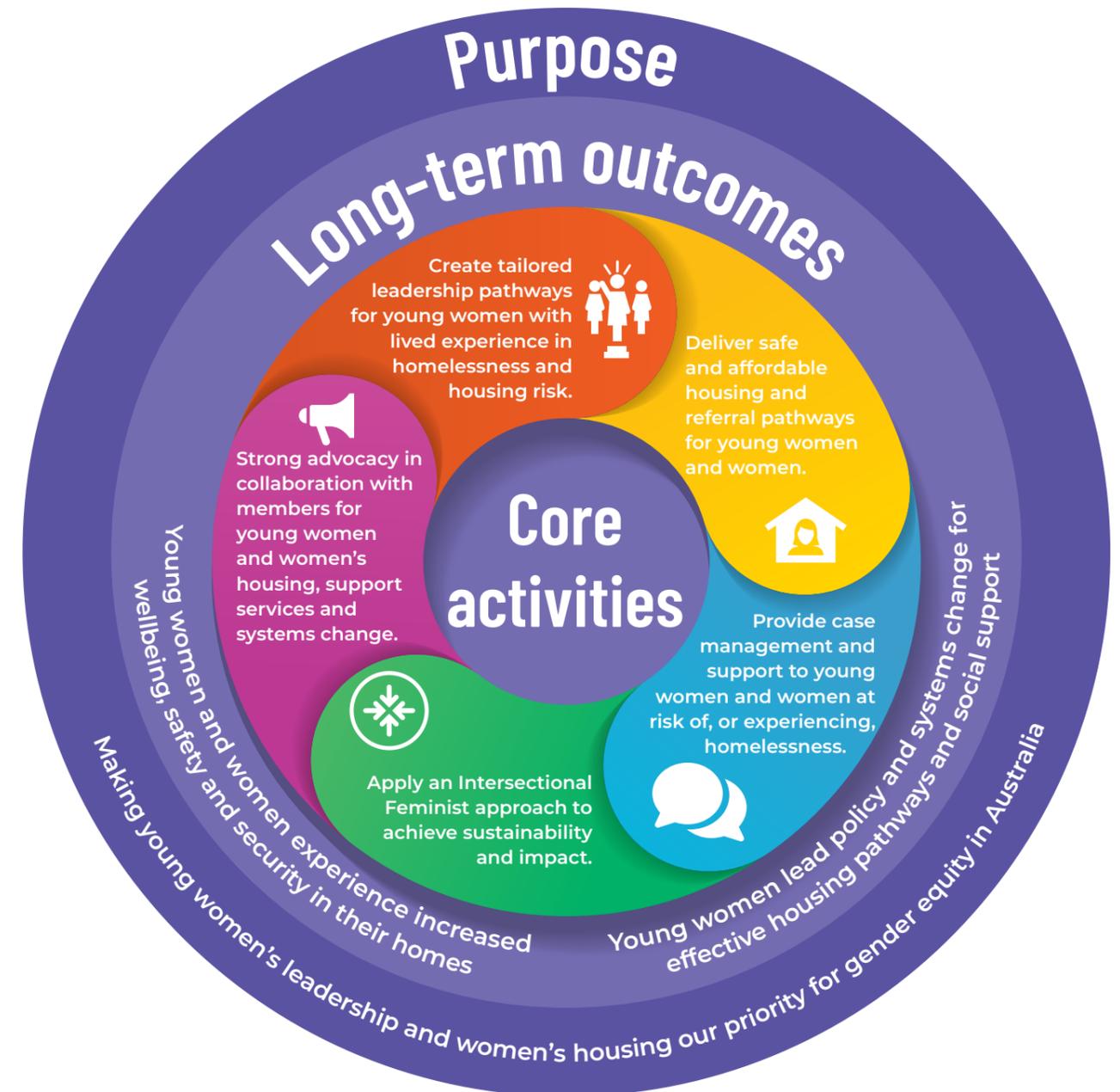
Long-term outcomes

- Young women and women experience increased wellbeing, safety and security in their homes.
- Young women lead policy and systems change for effective housing pathways and social supports.

Gender equity, we are bringing it home



The YWCA Evolve Strategy, YeS 2026, will ensure we continue to advance gender equity and achieve measurable impact over the next five years.



Our core activities



Create tailored leadership pathways for young women with lived experience in homelessness and housing risk.

We recognise the principle of 'nothing about us without us', and that young women with lived experience have unique and valuable knowledge and expertise to share. Work to ensure young women can both speak and be heard through supported leadership opportunities.



Deliver safe and affordable housing and referral pathways for young women and women.

Work towards recognition that we are a leading provider of solutions that achieve sustainable housing outcomes for women. In recognition of the fact that the risk factors for housing insecurity are gendered, we will grow our national housing presence and bolster referral pathways to ensure wraparound support for our clients and residents.



Provide case management and support to young women and women at risk of, or experiencing, homelessness.

We can become Australia's only national women's housing and homelessness organisation through an uplift in service delivery capability, tailoring services to meet our beneficiaries' specific needs and progressively incorporating our intersectional feminist approach. We can deliver high impact services and make progress towards our long-term outcomes by piloting programs and partnerships which grow our evidence base and incorporating those insights across our housing and service delivery operations. We can achieve growth by offering a specialised evidence-based service and strengthening our government relationships.



Apply an intersectional feminist approach to achieve sustainability and impact.

We are true to our values, culture and purpose delivering impact and sustainability for a strong and enduring future. Intersectional Feminism will be our culture in action, we will maintain financial viability and self-sufficiency. We will increase our impact and achieve our long-term social outcomes.



Strong advocacy in collaboration with members for young women and women's housing, support services and systems change.

Our reputation and credibility are tied to and advance our purpose. This is strengthened by focused advocacy to inspire and drive systemic change. To support the change we want to see, we listen and learn from young women with lived experience of homelessness and housing risk, build active member communities to amplify our reach, deliver consistent brand positioning and communications, and develop a strong evidence base.



Our impact and reach



Our national presence

Northern Territory housing services:

- Affordable housing

Northern Territory support services:

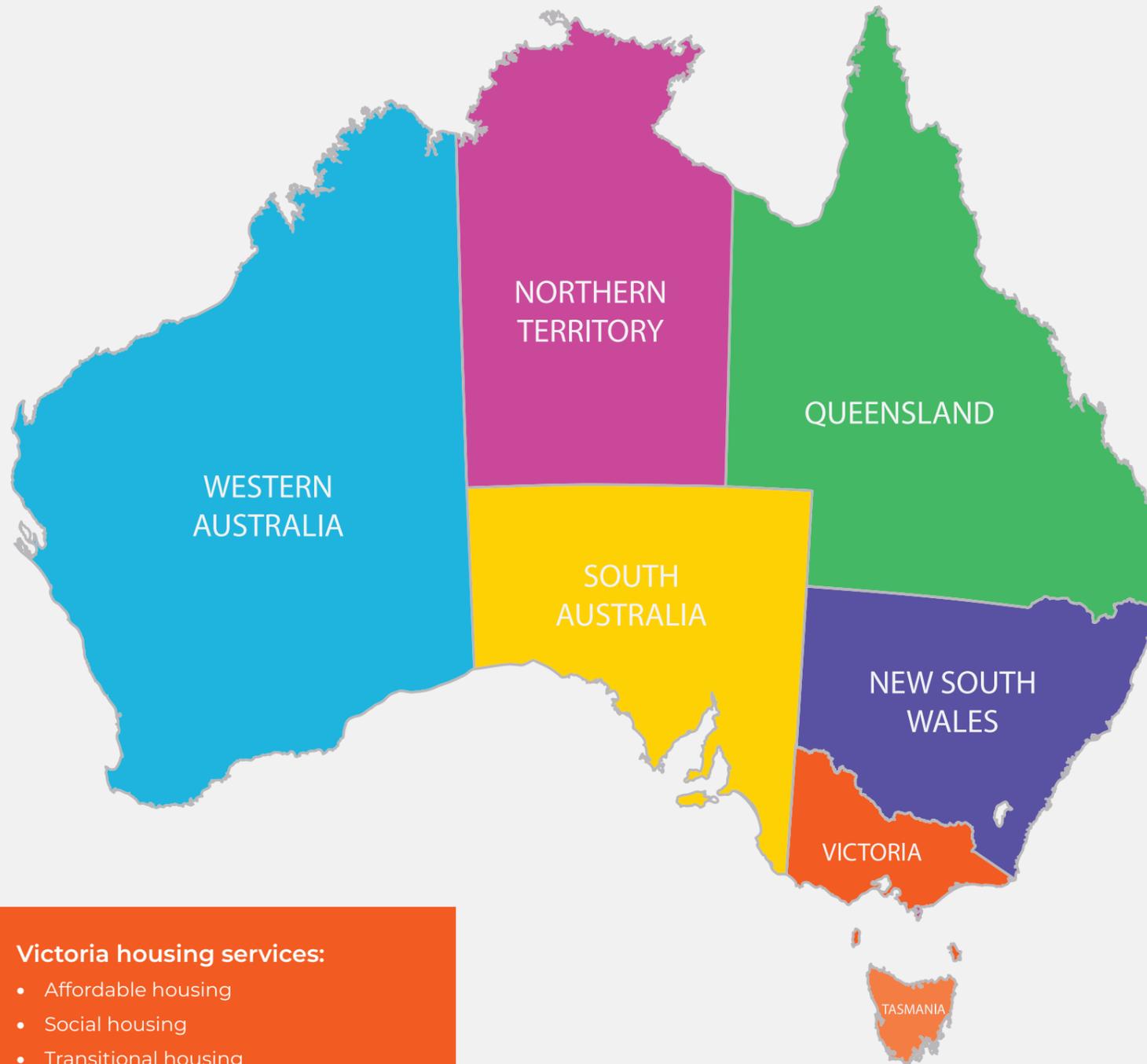
- Domestic and Family Violence Centre
- Domestic and Family Violence Counselling
- Encore
- Housing Support Program
- Keeping Women Safe in Their Homes
- Medical Accommodation Program
- Parenting Support Program

Western Australia support services:

- Encore

South Australia support services:

- Aboriginal and Torres Strait Islander Women's Leadership Program
- Encore



Victoria housing services:

- Affordable housing
- Social housing
- Transitional housing

Victoria support services:

- Asista Mentoring Program
- Women's Housing Support Program

Queensland housing services:

- Social housing

Queensland support services:

- Y Connect
- Y Ability
- NDIS services

New South Wales support services:

- Communities for Children
- Domestic Violence Intervention Service, Nowra
- Early Intervention and Placement Prevention Program
- Encore
- Home Interaction Program for Parents and Youngers
- Homelessness Services (The Inner-City Rapid Response Homelessness Service, The Sydney Homelessness Early Intervention Service, The South East Sydney Homelessness Early Intervention Service, The Inner West Youth Homelessness Service, The Sydney Young Parents Program, Early Intervention Program, Pathways to Independence Service)
- Kids 4 Life Supported Playgroups
- Ngulliboo Muggi – All of Us Strong
- Wingecarribee Domestic and Family Violence Centre
- Illawarra Youth Frontiers Mentoring Program

Housing, programs and advocacy snapshot

Keeping Women Safe in Their Homes

Larrakia Nation, Darwin/Palmerston, Northern Territory

"It's given me real peace of mind."

Client – Keeping Women Safe in Their Homes

This program supports women and their families who have experienced family and domestic violence to remain in the home of their choice, where it is safe to do so. This is achieved by increasing their sense of safety and property security. The program undertakes risk assessments, safety planning, client advocacy and housing security upgrades.

The program provided support to 177 people in FY21-22

Pathways to Independence

Eora Nation, Sydney, New South Wales

"It is an excellent service and I've benefitted greatly. I don't know where I'd be without the Y taking me on as a client."

I am now in my new home and feeling settled and safe for the first time in a long while. It happened so fast – six weeks and I was moved into my unit."

Client – Pathways to Independence

This program provides case management and brokerage support to single women over the age of 50 (and First Nations women over the age of 45) who are homeless or at risk of homelessness in the Sydney metropolitan area. The aim is to stabilise at-risk tenancies, secure affordable and sustainable accommodation, and assist with brokerage funds if required. Through outreach, holistic case management, skills development and connection to appropriate housing options, the programs helps women to remain housed with no return to homelessness, while feeling empowered and safe so they can rebuild their lives.

41 clients supported in FY21-22

84% are in affordable and sustainable housing options post referral.

Aboriginal and Torres Strait Islander Women's Leadership Program

Karna Country, South Australia

"I know full well how deadly (awesome) these programs can be for young people who are trying to get their voices heard on issues that they face daily."

Lekesha Keelan – Program Coordinator, Aboriginal and Torres Strait Islander Women's Leadership Program

This successful program is run by, with and for Aboriginal and Torres Strait Islander women. The program was reimagined in FY21-22 and is now focused on young Aboriginal and Torres Strait Islander women under 30 years with a lived experience of housing insecurity, homelessness, and/or family and domestic violence. The program assists young women to build the skills and confidence they need to influence and lead change within YWCA, community, peaks, or government.

26 young women participated in the program in FY21-22



Tradies for Women's Safety campaign

National

"As a woman in the trades that has been privileged to super change my leadership skills in gender equality systems change supported by YWCA, this couldn't be an area I'm more passionate about. Getting fellow tradies on board to support women's safety and being able to show the massive amount of job creation and maintenance roles that comes with investing in housing as critical social infrastructure is a win-win"

Taylor Perrin – Commercial Project Manager/Estimator for Capital Veneering, YWCA member and former YWCA Young Women's Council member

It's not possible to discuss women's safety without acknowledging the need for secure and affordable homes. When housing for women's safety was not included on the agenda for the '2021 National Summit on Women's Safety,' YWCA took action by launching the 'Tradies for Women's Safety Campaign'. The campaign called on the construction industry to show their support for survivors of violence and call for housing to be considered as a critical feature of the 2021 Women's Safety Summit.



Inner City Rapid Response Program

Eora Nation, Sydney, New South Wales

This service supports young people, women, men and families who are experiencing homelessness in the City of Sydney local government area. Clients are supported out of homelessness into safe, affordable and sustainable accommodation through holistic case management support, including the use of brokerage. This service also responds quickly to assist new arrivals of homeless people to the inner-city to return to their communities of origin. By providing tailored, client-centred case management, the Y can help people break the cycle of homelessness and have a secure base on which to rebuild their lives. This service is delivered in partnership with the Haymarket Foundation.

452 clients supported in FY21-22

Maribyrnong properties

Kulin Nation, Maribyrnong, Victoria

"Living in a property with the support of YWCA has created so many positive changes for myself and son, as our lives were in danger. I came out of horrible divorce and a toxic environment. Since being housed with YWCA I now feel safe and secure. Our lives are happier and settled again, and we can now make plans for our future."

Resident – Maribyrnong

YWCA manages 14 properties in Maribyrnong, Melbourne, Victoria which provide diverse groups of women and their families with safe, affordable, long-term housing.

14 residents housed in FY21-22

36% of residents are young women

3,573 nights of accommodation provided in FY 21-22



YWCA Affordable Housing, Geelong, Victoria



YWCA Bendigo Affordable Housing Development, Victoria

Townsville units

Gurrumbilbarra and Thul Garrie Waja Country, Townsville, Queensland

YWCA offers high-rise style community housing in Townsville to support a variety of women and men who are at risk of homelessness, experiencing domestic and family violence and/or needing to regain stability. The self-contained units are located in the CBD, close to the beach, providing our residents with easy access to vital community networks and services needed to support them through the challenges they face.

YWCA works closely with Second Bite to ensure our residents have enough food and donated clothes and shoes are supplied to those who are struggling financially

Provided 26 people with accommodation in FY21-22.

23% of residents are young women.

69% of residents are Aboriginal and/or Torres Strait Islander.

CASY House

Larrakia Nation, Darwin, Northern Territory

“Having a safe, secure and affordable space at CASY House has made the experience of having to find accommodation, as well as prioritising my responsibilities at school and work, so much easier. It’s lifted a lot of stress and depression that comes from being homeless and has encouraged me to stay driven and motivated to accomplish great things.”

Former Client – CASY House

CASY House is an 8-bed youth refuge in Darwin that provides 24-hour crisis accommodation and support to young people aged 15-18 who are homeless or at risk of homelessness. While residing at CASY House, young people learn essential skills like budgeting, cooking, cleaning and advocating for themselves – to establish their independence and to have confidence in their future. YWCA helps our young guests find appropriate, stable longer-term accommodation to suit their lifestyle and needs.

Provided 48 young people with accommodation in FY21-22



CASY House residents

Full audited financial statements can be found on our website. All figures are in Australian dollars.

YWCA Australia Consolidated

Statement of Consolidated Profit or Loss and Other Comprehensive Income		
	YWCA Australia Consolidated	
	For the year ended	
	30 June 2022	30 June 2021
REVENUE AND OTHER INCOME		
Revenue:		
Accommodation income	5,520,662	5,034,598
Donations	357,671	232,260
Food & beverage income	357,949	306,635
Grant income	12,368,109	13,975,403
NDIS	2,686,085	2,484,643
Other operating revenue	1,128,509	1,248,443
	22,418,985	23,281,982
Other income:		
Gain on sale of assets	3,406,284	-
Gain on revaluation of land and buildings	2,457,420	-
Interest and dividend income	879,724	1,053,232
Job Keeper subsidy	-	4,542,871
Job Saver subsidy	615,191	-
Recovery of cost of stamp duty case proceedings from NSW State Revenue	1,100,000	-
Stamp duty refund from NSW State Revenue	-	3,419,083
Sundry income	7,837	42,234
	8,466,456	9,057,420
Total revenue and other income	30,885,441	32,339,402
EXPENSES		
Administrative expense	(2,371,142)	(1,751,448)
Brand and communication expense	(165,611)	(177,587)
Community partner payments	(2,218,092)	(2,087,079)
Employee benefits expense	(14,863,526)	(16,028,438)
Finance costs	(96,654)	(78,555)
Information technology expense	(1,443,011)	(1,356,979)
Loss on revaluation of land and buildings	-	(6,340,683)

	YWCA Australia Consolidated	
	For the year ended	
	30 June 2022	30 June 2021
EXPENSES (continued)		
Motor vehicle expense	(90,301)	(189,934)
Other operating expenses	(1,562,266)	(1,731,790)
Property, service and utilities expense	(3,001,341)	(2,942,108)
Total expenses before depreciation and amortisation	(25,811,944)	(32,684,601)
Surplus (deficit) before depreciation, amortisation and income tax expense	5,073,497	(345,199)
Depreciation and amortisation expense	(2,414,064)	(2,953,030)
Income tax expense	-	-
Surplus (deficit) for the year	2,659,433	(3,298,229)
Other Comprehensive Income (Loss)		
<i>Items that will not be reclassified subsequently to profit and loss</i>		
Net (decrease) increase in fair value of financial assets	(2,620,560)	1,988,596
Other comprehensive (loss) income for the year	(2,620,560)	1,988,596
Total comprehensive income (loss) for the year	38,873	(1,309,633)

Statement of Consolidated Financial Position		
	YWCA Australia Consolidated	
	As at	
	30 June 2022	30 June 2021
ASSETS		
Current assets	19,555,359	20,049,501
Non-current assets	97,564,885	98,013,566
Total assets	117,120,244	118,063,067
LIABILITIES		
Current liabilities	12,648,503	10,891,129
Non-current liabilities	1,042,276	3,781,346
Total liabilities	13,690,779	14,672,475
NET ASSETS / TOTAL EQUITY	103,429,465	103,390,592

Housing (subsidiary) Entities' Financials

Statement of Profit or Loss and Other Comprehensive Income				
	YWCA National Housing		YWCA Housing	
<i>For the year ended</i>	<i>30 June 2022</i>	<i>30 June 2021</i>	<i>30 June 2022</i>	<i>30 June 2021</i>
REVENUE AND OTHER INCOME				
Revenue	1,050,942	958,489	2,732,783	2,953,058
Other income	125	100	11,598	25,874
	1,051,067	958,589	2,744,381	2,978,932
EXPENSES				
Administrative expense	(132,979)	(123,910)	(621,825)	(727,725)
Brand and communication expense	(252)	-	(249)	(863)
Employee benefits expense	(250,778)	(256,192)	(673,485)	(719,648)
Information technology expense	(16,536)	(18,263)	(44,833)	(55,191)
Motor vehicle expense	-	-	(9,050)	(5,735)
Property, service and utilities expense	(423,438)	(417,806)	(1,243,403)	(1,268,529)
Total expenses before depreciation and amortisation	(823,983)	(816,171)	(2,592,845)	(2,777,691)
Surplus before depreciation, amortisation and income tax expense	227,084	142,418	151,536	201,241
Depreciation and amortisation expense	(212,443)	(184,140)	(272,006)	(195,988)
Income tax expense	-	-	-	-
Surplus (deficit) for the year	14,641	(41,722)	(120,470)	5,253
Other Comprehensive Income (Loss)				
<i>Items that will not be reclassified subsequently to profit and loss</i>				
Net (decrease) increase in fair value of financial assets	-	-	(12,645)	45,305
Net increase (decrease) in fair value of property assets	726,098	1,756,576	(10,796)	1,915,041
Other comprehensive (loss) income for the year	726,098	1,756,576	(23,441)	1,960,346

Total comprehensive income (loss) for the year	740,739	1,714,854	(143,911)	1,965,599
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Statement of Financial Position				
	YWCA National Housing		YWCA Housing	
<i>As at</i>	<i>30 June 2022</i>	<i>30 June 2021</i>	<i>30 June 2022</i>	<i>30 June 2021</i>
ASSETS				
Current assets	601,135	411,149	1,161,124	1,126,549
Non-current assets	10,474,090	9,900,340	10,715,268	10,865,563
Total assets	11,072,225	10,311,489	11,876,392	11,992,112
LIABILITIES				
Current liabilities	135,736	112,739	541,810	513,619
Non-current liabilities	-	-	-	-
Total liabilities	135,736	112,739	541,810	513,619
NET ASSETS / TOTAL EQUITY	10,939,489	10,198,750	11,334,582	11,478,493

Board Directors are responsible for monitoring and overseeing the financial management of YWCA Australia and its subsidiaries, and we thank them for their diligence and commitment.

This annual report covers activities conducted by YWCA Australia and its subsidiary entities
– YWCA Housing and YWCA National Housing that are registered community housing providers.

